

Confidentiality

All our staff are required to abide by a code of conduct on confidentiality. We may share some information with other people such as GPs and social services employees. When considering who may see information, our staff use the following principles:

- **only** share information with those who **need to know** in order to provide good quality care
- share the **minimum information** necessary to ensure good quality care.

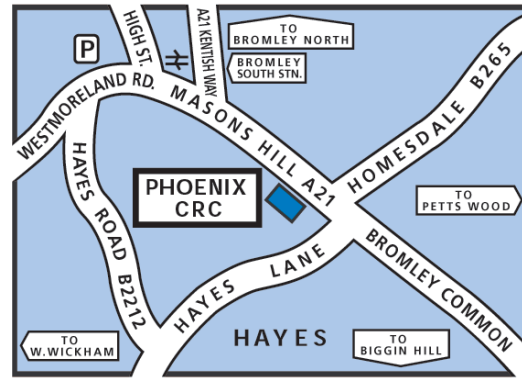
Your opinion matters

We aim to be sensitive to issues of ethnicity, class, gender, sexual orientation and disability and encourage family members to help us understand how these affect them.

We are committed to working in partnership with referrers, service users and carers. We welcome any feedback or comments about our service. If you are unhappy with the service you receive you can discuss this with your case worker, or with the Patient Advice and Liaison Service (PALS). Tel: 0800 917 7159.

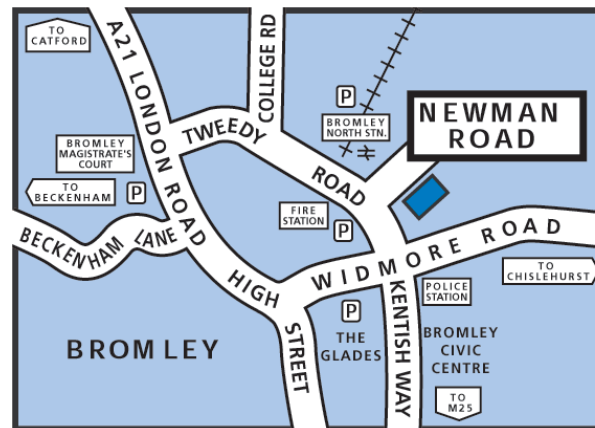
How to find Bromley CAMHS

Tier 2
Phoenix Children's Resource Centre (CRC)
40 Masons Hill
Bromley BR2 9JG
Tel: 020 8466 9988



If you have any queries about your child's referral please contact:

Tier 3
Bromley Child and Adolescent Mental Health Service
2 Newman Road
Bromley
Kent BR1 1RJ
Tel: 020 8315 4430



www.CamhsCares.nhs.uk



Information
for parents
and carers

Introducing...

Bromley Child and adolescent mental health services CAMHS



Revised April 2011

improving lives

Oxleas 
NHS Foundation Trust

